

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Eagle River Water & Sanitation District
Upper Eagle Regional Water Authority

Had the following Violations Identified During a Drinking Water Inspection

Our water systems recently violated a drinking water requirement. Although this situation is not an emergency, as our customers, you have a right to know what happened, what you should do, and what we are doing to correct this situation. These violations were identified during a routine drinking water inspection conducted on August 23, 2018.

The Colorado Department of Public Health and Environment requires us to survey customer properties to determine if the potential for a cross-connection exists. A cross connection is a point in a customer's plumbing system where the potable water supply could potentially come in contact with non-potable water. Water may become non-potable in the customer's plumbing due to the existence of:

- Fire Suppression Systems
- Boilers
- Pumps
- Medical Facilities
- Irrigation Systems

Uncontrolled cross connections can lead to inadvertent contamination of the drinking water. Eagle River Water & Sanitation District and Upper Eagle Regional Water Authority permitted uncontrolled cross connections to persist in our systems. We failed to comply with the requirements for surveying our systems for potential cross-connections. We also failed to complete the annual testing requirements for cross-connection prevention devices. Our Backflow Prevention and Cross-Connection Control Program did not meet these requirements in 2016, 2017, and 2018. Because we did not meet the survey and testing requirements, we cannot be sure that non-potable water was not introduced into the public supply during the 2016-2018 reporting period.

We are sending this public notice now because the violations were officially issued to us on June 7, 2019. We are delivering this notice to every customer account holder; we will use other methods to inform our broader customer community since many of our consumers do not have a billing account with us.

We are currently working with our customers to meet survey and testing compliance ratios. Surveys and testing serve to identify and resolve uncontrolled cross connections in our systems. We anticipate meeting the required survey and testing compliance ratios by **December 31, 2020**.

Please see the next page for a list of identified violations.

Colorado’s drinking water program identified these violations that may pose a risk to public health.

Identified Violation	Date Correction is Required	Steps We Are Taking
Failed Survey Compliance Ratio	Dec. 31, 2020	We are conducting the required number of surveys to meet the Survey Compliance Ratio by using a combination of in-house and sub-contracted survey resources.
Failed Backflow Assembly Testing Compliance Ratio	Dec. 31, 2020	We are sending letters to all customers who must comply with the requirement to have Cross-Connection Control Assemblies tested, noticing them of the deadline. In order to ensure the deadline is met, we will discontinue water service to those properties that have not complied with the requirement by the deadline, until the property comes into compliance.
Failure to Correct Failed Assemblies or Failed Methods	June 7, 2019	This violation was corrected by the required date.

What does this mean? What should I do?

There is nothing you need to do at this time. If a situation arises where the water is no longer safe to drink, you will be notified within 24 hours.

For more information, please contact:

Linn Brooks at lbrooks@erwsd.org or (970) 477-5444 or 846 Forest Road, Vail, CO 81657.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by:

Eagle River Water & Sanitation District – CO0119802

Upper Eagle Regional Water Authority – CO0119786

Date distributed: **July 2, 2019**

*Este informe contiene información muy importante sobre su agua potable.
Tradúzcalo o hable con alguien que lo entienda bien.*