



## General Rebate Program Details 2022

Rebates are offered on a first-come, first-serve basis, as funds are available.

Rebates will be provided in the form of a check from ERWSD to the water account holder.

Rebates are only available to ERWSD water customers who are registered with WaterSmart with a valid email address.

To receive a turf replacement rebate, ERWSD must be able to validate existing turf areas prior to the start of the project. Turf that is dead or dying from lack of irrigation will qualify for a rebate. However, bare dirt does not qualify for a rebate.

Please note that turf, turf-like grasses or invasive plants do not qualify, even if they are drought-tolerant. However, a customer may request review of other plant types. ERWSD staff will review these requests as resources allow.

The homeowner, property manager, HOA manager, or written designee can apply for rebate(s), as approved by ERWSD.

Item(s) and/or services must have been purchased within the last six months.

Equipment that is used, leased, refurbished, rented, received from warranty or insurance claims, exchanged, or won as a prize does not qualify for rebates.

New construction does not qualify for a rebate.

Remodels that involve landscape alterations may qualify for rebates at ERWSD discretion, as resources allow.

The product purchased must be used as a replacement or upgrade of an old fixture.

ERWSD is authorized to audit all rebate submissions and can deny or return rebate fund/credits to the program if the account did not properly follow guidelines or was found to have violated the program guidelines.

Applicants must submit a legible copy of a receipt or invoice which clearly identifies the eligible product(s) and/or services with the date of purchase to receive any of these rebates.

All rebates are initiated through the customer's Customers may apply for rebates through their [WaterSmart Forms Page](#).

All customer account types are eligible to participate in the rebate program.

Please allow 6 – 8 weeks for processing.