



Frequently Asked Questions

Q – How do I enroll in WaterSmart?

A – Call customer service at (970) 477-5451 and our team will be happy to get you enrolled in [WaterSmart](#).

Q – Can you provide a list of certified irrigation auditors?

A – Yes. Please refer to the links below.

- [Qualified Water Efficient Landscapers](#)
- [Irrigation Association Certified Irrigation Professionals](#)

Q – Do costs for professional installation services count as part of the rebate?

A – Rebates may be used to cover installation services for turf replacement or irrigation audit costs. The irrigation efficiency hardware rebate may only be used to cover the cost of equipment.

Q – If I want more than one outdoor rebate do I need to fill out the separate forms?

A – Yes.

Q – Where can I find EPA WaterSense certified products?

A – EPA WaterSense Products Link: <https://lookforwatersense.epa.gov/products/>

Q – What makes an irrigation controller ‘smart’?

A – Smart irrigation controllers use weather data, soil sensors, rain gauges or other “smart” functions to automatically adjust irrigation schedules based on plant water requirements.

Q – How do I prove turf was removed from my property?

A – Photos, itemized invoices, descriptions of services performed, etc. may be used to verify turf was removed. Additionally, District staff will visit before and after turf is replaced.

Q – I am enrolled in WaterSmart already; is there a link you can provide for quicker access?

A – Yes; <https://erwsd.watersmart.com/outdoorrebate>

Q – Can I replace my landscape with non-native, water-wise, landscape cover?

A –

Yes, this is the goal! ERWSD does not provide rebates for replacing turf with turf. ERWSD will be happy to review landcover types and to ensure they qualify for a rebate, as resources allow.

Direct web links for customers previously enrolled in WaterSmart

<https://erwsd.watersmart.com/outdoorrebate>